Go to your Booking system webpage	http://xyz.tennisbcs.com.au/
In the bottom RHS of the screen - Click Login	Copyright 2016 barclayconsulting.com.au All Rights Reserved Login
Login screen appears - Enter your Administrator credentials - Click Log In	Please login Log In User Name: Password: Remember me next time. Log In
MEMBERSHIP F	RENEWAL SETUP
Membership Renewal Setup	
From the screen footer - Select MEMBERS	INSTACOMP BOOKINGS MEMBERS EVENTS Copyright 2016 barclayconsulting.com.au All Rights Reserved Logout
	membership administration options
membership administration options screen appears	
Linder system setup	system setup
Sinder system setup	
- Select MANAGE YEARS	MANAGE YEARS
Membership year management screen appears	
For the new upcoming membership year	membership year management
- Select Add New Year	Add New Year
Enter new membership year in the format yyyy/yyyy	YearDate Flag
	Edit Delete 2020/2021 V Edit Delete 2021/2022 v,r
Select one of the following flag choices (1. or 2.) for this new year, based on your process	Edit Delete 2022/2023 n
1. Membership Renewal year = 2021/2022	YearDate Flag
Fiag = REGISTRATION YEAR	Edit Delete 2020/2021 v
During the membership renewal period current	Edit Delete 2021/2022 r Edit Delete 2022/2023 p
members can renew online and make payment.	
Members who are current in the concluding (past)	NONE
membership year are selected to re-register online.	
Their online bookings continue to be validated in the	
concluding year, provided it is flagged with a	
v = validation year.	formation AND REGISTRATION

2. Membership Renewal year = 2021/2022				
- Flag = VALIDATION AND REGISTRATION			VearDate	Flag
First time members are registered in the new	Edi	t Delete	2020/2021	v
membership year AND have their online bookings	Edi	t Delete	2021/2022	vr
validated from the time valid details are entered and	Edi	t Delete	2021/2022	v,i
navment made (if annual fees are charged)	20	Delete	202202023	
payment made (il annual lees ale charged).		Voar 2021/2022		
DENEELT. New Marchers can immediately make valid		fear. 2021/2022		
BENEFIT: New Members can immediately make valid		Flag: NONE	~	
online bookings at reduced rates. They no longer have		NONE		
to wait for the renewal period to complete.		VALIDAT	ION YEAR	
		DECIOT		
The concluding or past year must have		REGIST	RATION TEAR	
 'v' = VALIDATION YEAR flagged for the length of 		format VALIDAT	ION AND REGIS	TRATION
the renewal period				
Once renewals complete, the past year must have				
- 'n' = NONE				
Concluding the membership renewal period				
Current members need reminding of the renewal				
Current members need reminding of the renewal				
period's end date. Booking discounts will cease on that	_			
date if they have not renewed their registration, even if			YearDate	Flag
no fees are charged.		Edit Delete	2020/2021	n
	1	Edit Delete	2021/2022	v,r
The Administrator concludes the renewal period for		Edit Delete	2022/2023	n
members in the preceding year by replacing				
 'v' = VALIDATION YEAR flag with 				
- 'n' = NONE flag				
MANAGE MEMBER TYPES		membership	type man	agement
	_		_	
You may wish to add a new Member type to the	1	Add New Member Type	e	
preconfigured set, prior to establishing new member			Mcode	Description
offerings in the upcoming membership year.	Ed	lit Delete lit Delete	Adult	Ages 20 to 59 years
	Ed	lit Delete	Senior	Ages 60 and over
Use Add New Member Type	Ed	lit Delete	Social	Social Only
ACTIVE MEMBERSHIP OFFERINGS	Act	ivo Mombor		ac Managor
	ACI			iys manayer
Create New Offerings for each Member Type				
	Year:	2021/2022 ~	ADD NE	EW ACTIVE TYPE
This must be done each year either	RefNo MType	Description		Year
 Manually - ADD NEW ACTIVE TYPE 	17 Junior	2020/2021 Junior		2020/2021 Delete Select
or	18 Adult 19 Senior	2020/2021 Adult 2020/2021 Senior		2020/2021 Delete Select 2020/2021 Delete Select
- Copy a previous year – REPLICATE OFFERINGS				
REPLICATE OFFERINGS				
Offerings from a concluding membership year can be		REPLICA	ATE OFFERI	NGS
conich wis REDUCATE OFFERINCE. This mathead is switch				
copied via REPLICATE OFFERINGS. This method is quick	RefNo MType	Description		Year Suggested Start Date
and maintains consistency with previous years' data.	15 Senior	2021/2022 Senior		2021/2022 1/07/2022
	16 Junior	2021/2022 Junior		2021/2022 1/07/2022
Help Text appears on the page to guide you through the	20 Adult	2021/2022 Adult		2021/2022 1/07/2022
process. When complete, check and edit your				
Membership pricing in the copied entries.				

	on-line membership options
1. Payment Types Supported – the option selected	Confirmation Message: Please retain this email as proof of your registration. It contains your Please retain this email as proof of your registration.
registering. Choices are:	Payment Types Supported: PayPal v
 PayPal (credit card or PayPal account) EFT Transfer 	PayPal permits payments via a credit card or a PayPal Text:
 Cash / Cheque PayPal – Transfer PayPal – Transfer – Cash/Cheque 	Transfer Payment Text: https://www.secountarget.com Transfer Payment Text: https://www.secountarget.com https://www.secountarget.com www.secountarget.com www.secountarget.com www.
 Confirmation Message text appears in the email 	Cash/Cheque Payment Text: ch4> <cash cheque="" h4="" payments<="">Please ^ make payment at the office/shop at the XYZ Tennis Centre</cash>
received by a member upon their successful registration / re-registration.	ENTER RECORD Category operation complete
	Please note your new Member Number displayed below. You will need it to activate member rates when making an online court booking. It is used with your Family Name to validate your membership. To re-orgister as a member, follow these 3 steps: 1. See for the approache Membership Offmore from the doc show list 2. Compete the estable in the fields below. & except the T&Co - except fear mandatory 3. Compete your membership of your gootTMNET for XMMENT Pupple lacestip apprents with a credit card or a PupPle account
NEW MEMBER REGISTRATION	Edit Content
	New Member Registration Membership Offering [select offering]
The New Member Registration page can be accessed	*First Name:
via a link on your website or other social media page.	"hamiy varie:
	Member Number: 1134 *Address:
Laggad in Administrators can madify introductory tout	*Suburb:
Logged in Administrators can modify introductory text	Birthdate: (only req'd for juniors dd/mm/yyyy e.g. 19/07/1949)
on this page via the Edit Content button.	*eMail Address:
	Mobile Phone Number:
	Additional Comments
	 Iwe agree to ablie by the rules and regulations of the club. I understand and accept that the personal details I am providing will be managed as per the club's privacy policy.
	membership re-registrations
	Your registration email contains your new Member Number. You will need this number to receive member rates when making an online court booking. It is used with your Eamily Name to validate your membership.
	To re-register as a member, follow these steps:
RE-REGISTERING MEMBERS	1. Select the appropriate Membership Offering from the drop down list 2. Check your one-filed deals are correct and if not please contact the Club
Current members (Adult Senior Other) are emailed a	3. Complete the details in the fields below & accept the Tis&Cs - each field marked with an * is mandatory 4. Complete your membership by clicking CONTINUE TO PAYMENT
	Paypal accepts payments by either a credit card or a PayPal account You will receive a confirmation email when your payment is successfully processed
re-registration link via MANAGE MESSAGING.	Edit Content
	Membership Renewal
When clicking the email link, an SMS is automatically	Last registered year:
sent to the member's mobile number. This text	Membership Offering((select offering) 🗸 "First Name:
message contains a unique numeric code to be entered	"Family Name: "MF"
for re-registration to proceed.	Member Number:
	*Suburb:
This necessary security step protects member's personal	"Postcode: Birthdate: (only reg'd for juniors dd/mm/yyyy e.g. 19/07/1949)
information SMS charges are invoiced in arrears	*eMail Address:
injornation. Sivis charges are involced in arrears.	Landine Prone Number:
	Additional Commonder
	Uve agree to abide by the rules and regulations of the club. I understand and accept that the personal details I am providing will be managed as per the club's privacy
	policy.
	Aduit Fee - 390
Membership fee discounting	First 6 months 12/12 x \$90 \$ 90.00
	January 0/12 x 590 \$ 45.00
Once the first six months of the membership year have	February 5/12 x 590 5 37.50
passed, registration fees automatically reduce on a	March 4/12 x \$90 \$ 30.00
monthly basis as shown	April 3/12 x \$90 \$ 22.50
ווטוונווץ שמזוג מג גווטשוו.	May 2/12 x \$90 \$ 15.00
	June 1/12 x \$90 \$ 7.50

MEMBER COMMUNICATIONS				
From the membership administration options screen	member communications			
- Click MANAGE MESSAGING	MANAGE MESSAGING			
The member messaging utility screen appears				
	member messaging utility			
	1. Compose email message:			
Ensure the email is composed in order from 1 - 5	Subject [South Wagga Tennis Membership Reregistration 2021/;] Message Text:			
2. Add Attachment if Required	The Administrator to include relevant Subject and Message Text			
NB: a 3 Mb limitation for email attachments applies.	Edit Content (click the "Edit Content" button to create your message)			
Word documents, saved as pdf files prior to attaching,				
will decrease their file size.	UNIVEL OPANGES			
4. Display Selection	2. Add Attachment if Required: Choose File No file chosen			
To send emails to	ATTACH			
	3. Select Membership Set:			
- All Members of a Membership Set	Select membersnip htter: Year: 2020/2021 V Member Type SENIOR V			
	4. Display Selection			
- Specific members of a Membership Set	DISPLAY SELECTION Include duplicate email addresses			
- Click the checkbox for specified members	FristName ListName Addition1 City PostCode EMailAddr HomePhilip Mamber No. Year Select All			
	BETH BARCLAV 67 Wysite Ave, Epping 163W Epping 2121 bethand@gmail.com 1121 2000.0021			
5. Send eMails				
	5. Send eMails:			
Personalisation Options - appear at top of the message	Personalisation Options: ONo Personalisation ©Names ONames and Addresses OBCC to Admin			
BCC to Admin – copy to email in Club Configuration	Send Options: Oinclude Member No. Include Member Re-registration link			
Send Options – appear at bottom of the message	Note: Member No. and Re-registration Link options append information to the bottom of the Message The BCC option sends a blind copy of each message to the administrator			
- Click SEND EMAIL	SEND EMAIL CANCELAND/OR RETURN CLEAR			
- Send Operation Complete message appears	Send Operation Complete			
Members receive the following reregistration email	To bethbarc@gmail.com Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.			
To proceed through renewal	BETH BARCLAY			
Click the registration link shown in the small	The Administrator to include relevant Subject and Message Text			
	Click here to register http://IB-Demo.barclayconsulting.com.au/Applns/Membership/MD-Membufr.aspx?id=6izN1pru/4T4 South Wagga Tennis Club			
- Click Request Confirmation Code button				
Code is sent to member's associated mobile phone	Longueville Tennis Club Membership Reregistration To re-register as a member, follow these steps:			
- Enter code in the textbox	1. Click the Request Confirmation Code button below The mobile associated with your membership will accive a Membership repound: confirmation and			
Textbox appears on clicking Request Confirmation Code	2. Enter the 4 digit code in the pop-up textbox that appears and click Submit Code 3. You will be taken to the re-registration page to complete your registration			
- Submit	Last registered year: 2020/2021			
Member is taken to re-registration page to complete their	Member Number: 1121 Member details located - Please request confirmation code			
renewal and pay	Request Continuation Code			

	Your registration email contains your new Member Number. You will need this number to receive member rates when making an online court booking. It is used with your Family Name to validate your membership. To re-register as a member, follow these 4 steps: 1. Seecond as generated of thing from the drop down list 2. Create and an endatis are scored and find, passes contact the Club. 3. Create metatis an endation set score far SEC. acts from farmed with an * is mendatory
	4. Complete your membership by clicking CONTINUE TO PAYMENT Paypal accepts payments by either a credit card or a PayPal account
First Name, Family Name and Gender prepopulate this	
page. These can only be changed by Administrator.	Last registered year.
	Membership Offering [select offering) ▼ *First Name:
Member needs to complete mandatory fields * then	"Family Name: "M/F:
	Member Number:
- CONTINUE TO PAYMENT / CONFIRMATION	"Subtro
	Birthdate: (only req'd for juniors dd/mm/yyyy e.g. 19/07/1949)
	"eMail Address: Landine Phone Number:
	"Mobile Phone Number:
	Additional Comments
	Payment Processing
	Membership fee: \$0.00
If membership fees are charged, the payment amount	PayPal permits payments via either a credit card or a PayPal
will appear:	BUDGHIL
	CANCEL PAYMENT
 Click the Pay with PayPal button 	
	Terms and Conditions: A confirmation message will be emailed to the provided eMail address upon successful registration processing
	Payment Processing
If no member fees are charged:	Membership fee: \$0.00
in no member rees are charged.	
Click Confirm Desistration	Confirm Registration
- Click Confirm Registration	
	CANCEL/RETURN
A confirmation email is sent to a new or renewing member once successfully processed either by - PayPal payment (email) - if a fee is charged - Completed registration - if no fee is charged To maintain confirmation email text - ON-LINE REGISTRATION OPTIONS - Confirmation Message	From: admin@tennisbcs.com.au <admin@tennisbcs.com.au> Sent: Monday, October 27, 2021 8:06 AM To: beth@barclayconsulting.com.au; beth@barclayconsulting.com.au Subject: Membership Registration Message Your Registration has completed successfully. Please retain this email as proof of your registration. It contains your Member Number which you will need to access discount court hire rates when you make an online booking. 2021/2022 Adult Name: Beth Barclay Gender: F Address: 87 The Block, Epping 2121 Phone: Mobile: 0400298268 eMail: beth@barclayconsulting.com.au Your new member number is: 1124</admin@tennisbcs.com.au>
 Keep track of new and re-registering online payments RECORD MEMBER PAYMENTS Click Paid hyperlink to mark as Paid or 	RECORD MEMBER PAYMENTS payment status reporting Year 2021/2022 V From date: 01/10/2021 To date: 31/10/2021
- Click Not Pald hyperlink to unmark Pald status	Produce Report First Name Last Name Email Member Type Last Update Pay Type Receiption Email Email

OTHER ADMINISTRATIVE OPTIONS				
Change the Membership Type for a Member	membership administration options manage memberships			
membership administration options - select MEMBER PROFILES	DISPLAY MEMBERS MEMBER PROFILES			
member profile management page appears	Locate Records Name: Barclay FIND PLAYER			
 Enter the name of the player to be adjusted click FIND PLAYER click Select link in grid 	FirstName LastName Member/No Year AddrLine1 Suburb PostCode Gender Member/No Roger Barclay 1139 2021/2022 87 Wyralla Avenue EPPING 2121 M 148 Select Roger Barclay 1138 2021/2022 87 Wyralla Avenue EPPING 2121 M 147 Select Roger Barclay 1122 2021/2022 87 Wyralla Avenue EPPING 1111 M 146 Select BETH BARCLAY 1121 2020/2021 87 Wyralla Ave, Epping NSW Epping 2121 F 126 Select			
 Record Details screen appears click Edit at the bottom of the table in the <i>Mbrship Type</i> field select the correct player type from the dropdown click Update at the bottom of the table 	MbrshipType Senior PayType Junior AddrLine1 AddrLine2 YearC Senior			
Members can delete their online booking Requirement: - Member Pricing Table must have \$0.00 rates From the screen footer - Select BOOKINGS - ADMINISTER SYSTEM - COMPLEX CONFIGURATION COMPLEX CONFIGURATION setting - Memdelete = 'y'	INSTACOMP BOOKINGS MEMBERS EVENTS I Copyright 2016 barclayconsulting.com.au All Rights Reserved Logout Memdelete y			
The email confirmation message received by members will contain an auto generated cancellation link. - Follow the <u>Click here</u> cancellation link	From: admin@tennisbcs.com.au Sent: Thursday, April 1, 2021 1:15 PM To: xyzbooker@mail.com Subject: Court Booking Court Booking - (no payment) - for Name of Booker Complex=XY2 Tennis Club, Court=4, Date=1/04/2021, Time=4:00 PM, Duration=90, Price=\$0.00 To cancel your booking, follow this link. <u>Click here</u>			
By following the email cancellation link, the booking is opened and can be cancelled. Click OK	Member Booking Delete Please verify that this is the booking you wish to delete: Name:Sebastian Wong Complex:LTC Date:1/04/2021 Time:4:00 PM Court:4 Duration:90 OK Cancel/Return			